



Medical Centre.

----- Southpoint -----

Booking Appointments

Appointments may be booked by calling: **(02) 9961 3377** or as walk in while we are open. Regular appointments are based on a short consultation, if you feel you need longer consultation please discuss with the receptionist at time of booking.

Appointments for health assessments, complex medical problems or removal of lesions etc require extra time. Whilst the Doctors aim to keep patients waiting times as short as possible, delays may occur.

Services Available:

- Female and Male GPs
- Psychologist
- Pathology collection centre
- Child immunisation
- Chronic disease managements
- Pregnancy shared care

Location

Address: Shops 4-5 Southpoint Shopping Centre, 238 – 262 Bunnerong Road, Hillsdale, NSW, 2036

Phone: (02) 9961 3377

Fax: (02) 9661 3399

Email: info@medicalcentresouthpoint.com.au

We are open 6 days a week

Opening hours:

Monday – Friday: 9 am – 5:30 pm

Saturday: 9 am – 2 pm

Sunday: Opening soon

Public Holiday: Opening soon

Extended after hour: Opening soon

Reminder System

We are committed to preventative health care and we have a recall system in place for routine screening and care plans. You may get a phone call, SMS or letter from time to time from us requesting you make an appointment.

Contacting Your Health Professional

Phone calls to your doctor will be initially answered by practice staff or nurse, who will then discuss any concerns with your doctor and get him/ her to phone you back if needed.

Compliments and Complaints

If at any time you have a concern, comment or suggestion please do not hesitate to fill in a “Compliment, Comment or Complaint” form (available in Medical Centre Waiting Room), contact **Health Care complaints commission** on 1800 043 159 or mail to Locked Mail Bag 18 Strawberry Hills, NSW, 2012.

Confidentiality-Privacy and Health Information

Your medical record is a confidential document. It is a policy of this Practice to maintain security of personal health information at all times. Information is only accessed by authorised members of staff for the purposes of improving or enhancing your health care.

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Bulk Billing

We are a bulk billing clinic. A fee may occur for private or in-eligible Medicare patients. Further information is available at time of booking. Payment is preferred on the day.

Home Visits

Visits can be arranged in certain circumstances with a pre-booked arrangement with the doctor on call. Please contact the receptionist to discuss your needs. Remember; always call the ambulance service on 000 if you are experiencing severe pain or illness at any time.

Results

A follow up appointment is usually required to receive results. Telephone advice will only be made if authorised by your doctor. The Medical Centre will attempt to contact you regarding any urgent results.

Prescriptions

Check your medications regularly and ensure you have sufficient supply until your next appointment. Telephone requests will usually not be taken.

After Hour Services

We are partner with National Home Doctor Services. Please call 13SICK or 137425 for any after hour medical services needs.

If URGENT CARE is required please call the Ambulance Service on 000 or attend nearest hospital. Please see us after your discharge from hospital for care continuation.

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MEDICAL CENTRE SOUTHPOINT



Opening Hours:
Monday TO Friday: 9am - 5:30pm
Saturday: 9am - 2pm
Extended & After hours opening soon
bulk billing available

CALL: 0296613377, Fax: 0296613399



Dr Md Zahidul Haque MBBS, FRACGP

Worked as a GP since 2010 in Dubbo & Sydney. He graduated & completed internship in Bangladesh. Then moved to London. Where he completed PLAB & Foundation SHO years. Dr Haque started in Australia since 2006 in Gosford hospital network as Senior resident followed by medical Registrar. Dr Haque completed his Basic Medical Registrar placements in Liverpool Hospital from 2007 until changing career as a GP.

Dr IFAT ANJUM MBBS, FRACGP

Worked as a GP since 2010 in Dubbo & Sydney. She graduated & completed internship in Bangladesh. Then moved to London. Where she completed PLAB & Foundation SHO years. Dr Anjum started in Australia since 2007 in Gosford hospital network as Senior Resident Medical Officer. She moved to St George Hospital in 2008 until changing career as a GP.

LEONIE WOLFF Psychologist, BA Psych (UNSW), MA Psych, MAPS

Leonie has worked as a Psychologist since 1997. Her early work involved providing EAP counselling to employees of several large local organisations (UNSW, Australian Customs, Patrick's, etc.) as well as performing psychological counseling for the long-term unemployed on behalf of Centrelink. Having lived locally all her life, Leonie's focus for the last 16 years has been around providing support to patients suffering from depression and anxiety.

AUSTRALIAN CLINICAL LABS

Australian Clinical Labs is the new name for one of Australia's most respected pathology services providers. Clinical Labs was formerly known as Healthscope Pathology. We currently operate 50 National Association of Testing Authorities (NATA) accredited laboratories across Australia and around 120 Accredited Collection Centres in NSW, Our caring collectors, experienced scientific staff, responsive customer service team and expert pathologists continually strive to deliver the highest standard of care and service.

GENERAL PRACTITIONER

GP: different age groups, families, women's health, Aboriginal & other ethnic groups, addiction medicine, Medicare services, work cover, job medicals, skin care, chronic disease managements, basic emergency medical & GP needs. We are experienced in visits to home, nursing home, work places after hours. Vaccinations include childhood, travel related, yellow fever, Q-fever, flu etc.

